

### Patient Check-in

- All dogs and cats must be leashed, crated or carried at all times. For the safety of all hospital patients, please keep retractable leashes locked at all times.
- Clients will be asked to sign a treatment authorization form and to verify client and patient information.
- Clients being referred by their primary care veterinarian should present referral paperwork (letter, radiographs, lab work, at check-in.

### Patient Status Inquiries

A member of your Patient Care Team will call you with a patient status update. These calls are made at the least busy times of the day, which in many cases will be after 5 pm. For surgical cases, you will be called after your pet has recovered from anesthesia. In many cases, your surgical Patient Care Team will be in surgery throughout the day, so please anticipate a status call later in the day.

### Patient Inquiry Procedures and Considerations:

- Inquiries should be placed with your senior veterinary student by calling the hospital at (540) 231-4621.
- Inquiries regarding your hospitalized pet are best placed between 9:30 a.m. and 4 p.m., Monday through Friday. Most Patient Care Team members are in clinical rounds in the morning and late afternoon and are unavailable except for emergency phone calls.
- Depending upon caseload and scheduling, your Patient Care Team may be unavailable for patient status inquiries for periods throughout the day.

### Visitation

All visitation arrangements must be prearranged with a member of your Patient Care Team. Your Patient Care Team will maximize your contact with your pet relative to its best health care interests.

### Payment & Fees

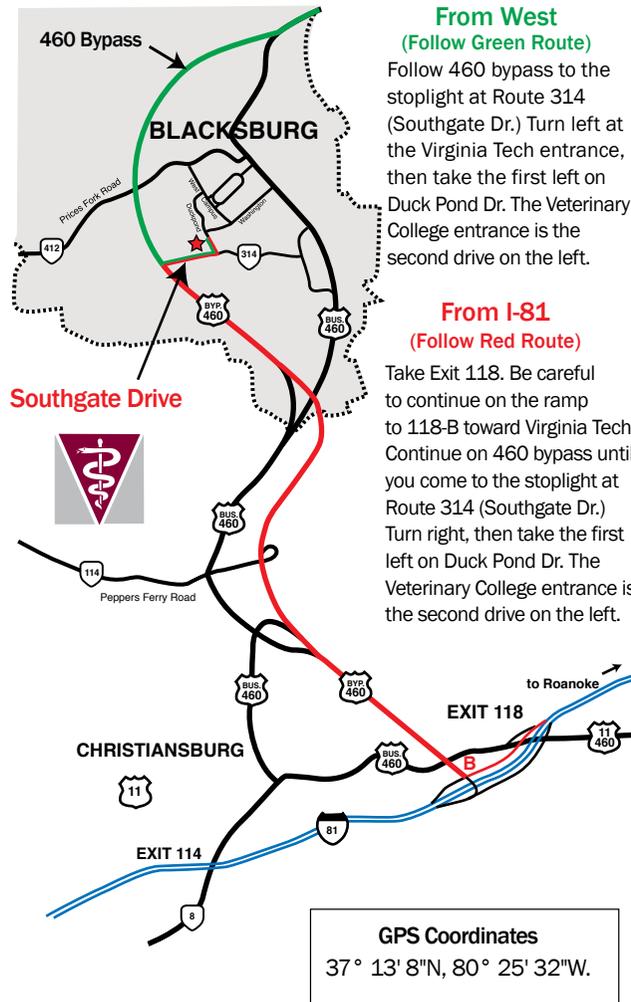
At the time of patient discharge, the Business Office may not know all charges for which you will be responsible. You may be billed by mail for supplemental charges after discharge.

- **In-person:** Cash, personal check, money orders, Visa, MasterCard, American Express, and Discover
- **Online at [www.vetmed.vt.edu/vth](http://www.vetmed.vt.edu/vth):** eCheck, Visa, MasterCard, and American Express
- **By phone:** Visa, MasterCard, American Express, and Discover

*We do not accept Care Credit.*

Questions regarding our payment policy should be addressed to the Teaching Hospital Business Office at (540) 231-6027.

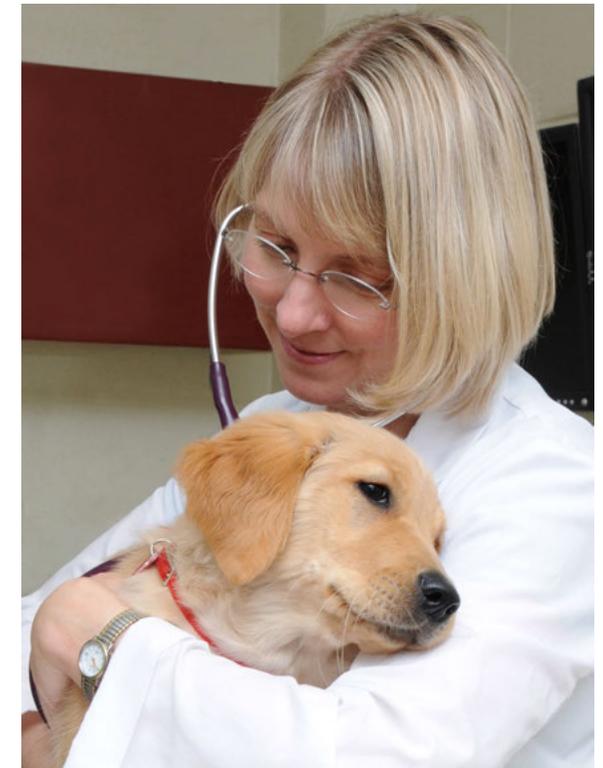
## Map to the Teaching Hospital



### Contact us!

**Virginia-Maryland College of Veterinary Medicine**  
Virginia Tech, 245 Duck Pond Drive  
Blacksburg, VA 24061  
Phone: (540) 231-4621

Appointment Date and Time:



*Enhancing the quality of life for  
people and animals*



**VIRGINIA - MARYLAND**  
*College of*  
**VETERINARY MEDICINE**

[www.vetmed.vt.edu](http://www.vetmed.vt.edu)

# The Virginia-Maryland College of Veterinary Medicine

The Virginia-Maryland College of Veterinary Medicine is a leading biomedical and clinical research center, enrolling more than 500 Doctor of Veterinary Medicine and graduate students. A three-campus professional school, the college is operated by the land-grant universities of Virginia Tech and the University of Maryland. Its main campus in Blacksburg, Va. features a veterinary teaching hospital that handles 11,500 patient visits annually and another 58,000 (primarily cattle, sheep, goats, pigs, and poultry) are seen on farm calls. Other campuses include the Gudelsky Veterinary Center in College Park, Md. and



 **Virginia-Maryland**  
College of Veterinary Medicine

the Marion duPont Scott Equine Medical Center in Leesburg, Va.

The Small Animal Hospital is located on the Virginia Tech campus in Blacksburg, Virginia. The hospital provides primary, specialty, and emergency level patient care to small animal clients within a 35-mile radius of Blacksburg and referral service to practitioners in the mid-Atlantic region.

*The iconic "Running Together" statue (pictured at left) greets visitors upon arrival to the veterinary medicine complex.*



## Partner With Us

### List of Services

#### Referral Services

- Cardiology
- Dermatology
- Internal Medicine
- Neurology
- Nutrition Consultation
- Oncology
- Ophthalmology
- Surgery
- Theriogenology

#### Outpatient Service

- Advanced Outpatient Diagnostic Imaging

#### Diagnostic Services

- Laboratory Services

#### In-Hospital Support Services

- Anesthesia & Pain Management
- Intensive Care

### Large and Small Animal Hospital Appointments:

Scheduled Monday-Friday from 8 a.m. to 5 p.m.

For small animal, call (540) 231-4621. For large animal, call (540) 231-9043.

Because the Veterinary Teaching Hospital is staffed by faculty who have teaching, research, and administrative responsibilities, referrals will be made with the clinician on duty, unless otherwise directed. This is true even if you have spoken with the clinician directly on the phone and he/she has recommended that the case be referred to the hospital.

**Parking for Small Animal Clients:** When you enter the main driveway to the college, there will be parking areas on your left for faculty/staff and client vehicles. Please follow the signage for Small Animal Client Parking and park in spaces designated for hospital clients.

**Parking for Large Animal Clients:** When you enter the main driveway to the college, there will be parking areas on your left for faculty/staff and Small Animal Hospital clients. Please follow the signage for Large Animal Client Parking. Equine clients should park vehicles in the Equine Receiving parking area in the rear of the complex. Food animal clients will receive instructions for animal drop-off and parking.

It's obvious that animal care is important to you. Won't you consider partnering with the Virginia-Maryland Regional College of Veterinary Medicine in our mission to improve animal health? Your tax-deductible gift represents an important investment in new discoveries, programs, equipment, and facilities.

Join with us as we invent the future of your pet's health. Contact us.

VA-MD College of Veterinary Medicine  
Development Office  
Virginia Tech, 245 Duck Pond Drive  
Blacksburg, Virginia 24061  
(540) 231-0465  
vetdev@vt.edu

**Blacksburg Area Lodging & Visitor Information**  
[www.vetmed.vt.edu/vth/lodging.asp](http://www.vetmed.vt.edu/vth/lodging.asp)