



Quality Statement

The ViTALS laboratory is committed to ensuring compliance with the AAVLD standard, good professional practice, and quality of diagnostic services to clients. ViTALS achieves this as follows:

ViTALS is provisionally accredited by the American Association of Veterinary Laboratory Diagnosticians (AAVLD). This accreditation is to assist laboratories to meet or exceed the standard of the Office International des Epizooties (OIE) as described in the OIE Quality Standard and Guidelines for Veterinary Laboratories: Infectious Diseases, 2008. Accreditation is effective until December 31, 2017.

ViTALS participates in external proficiency testing programs, whenever possible. These programs provide assessment of laboratory proficiency by providing unknown samples for assay. Laboratories blindly conduct sample analysis and results are evaluated by correlating results with other laboratories.

ViTALS further ensures the quality of testing activities by employing the appropriate control techniques as specified for the assay. This may include the use of control charts, well-characterized reference standards, replicate analysis using the same or different test methods, or re-testing of retained specimens or samples.

Pathology systems are supervised by ACVP-board certified pathologists.

The laboratory provides opinions and interpretations of reported data by qualified technicians based on experience and/or training.

The quality system of ViTALS has been established to formalize quality practices employed to meet the scope, mission, and quality objectives of the laboratory. All elements of the quality system, those developed by the laboratory and those taken from outside sources, are formally documented. Policies and procedures have been implemented to assure accuracy and reliability of tests performed.